



# Remote Account Request



**Fax completed form to (850) 877-4166**

**Action for this Account Request:**    New \_\_\_\_\_    Change \_\_\_\_\_    Delete \_\_\_\_\_

**Account is for:**    Employee \_\_\_\_\_    Physician \_\_\_\_\_    MD Support Staff \_\_\_\_\_  
Contractor \_\_\_\_\_    Vendor \_\_\_\_\_    Temporary \_\_\_\_\_ (Expires \_\_\_\_\_)

**Company/Facility Name** \_\_\_\_\_    **Phone Number** \_\_\_\_\_

**First Name** \_\_\_\_\_    **Last Name** \_\_\_\_\_

**Title** \_\_\_\_\_    **Email Address** \_\_\_\_\_

## Select Access

Web Ambassador \_\_\_\_\_    Other \_\_\_\_\_    Explain: \_\_\_\_\_

## Confidentiality and Security Agreement

I understand that the facility or business entity (the "Company") in which or for whom I work, volunteer or provide services, or with whom the entity (e.g., physician practice) has a relationship (contractual or otherwise) involving the exchange of health information (the "Company"), has a legal and ethical responsibility to safeguard the privacy of all patients and to protect the confidentiality of their patients' health information. Additionally, the Company must assure the confidentiality of its human resources, payroll, fiscal, research, internal reporting, strategic planning, communications, computer systems and management information (collectively, with patient identifiable health information, "Confidential Information").

In the course of my employment / assignment at the company, I understand that I may come into possession of this type of Confidential Information. I will access and use this information only when it is necessary to perform my job related duties in accordance with the Company's Privacy and Security Policies, I further understand that I must sign and comply with this Agreement in order to obtain authorization for access to Confidential Information.

1. I will not disclose or discuss any Confidential Information with others, including friends or family, who do not have a need to know it.
2. I will not in any way divulge copy, release, sell, loan, alter, or destroy any Confidential Information except as properly authorized.
3. I will not discuss Confidential Information where others can overhear the conversation. It is not acceptable to discuss any Confidential Information even if the patient's name is not used.
4. I will not make any unauthorized transmissions, inquiries, modifications or purging of Confidential Information.
5. I agree that my obligations under this Agreement will continue after termination of my employment, expiration of my contract or my relationship ceases with the Company.
6. Upon termination, I will immediately return any documents or media containing Confidential Information to the Company.
7. I understand that I have no right to any ownership interest in any information accessed or created by me during my relationship with the Company.
8. I will act in the best interest of the Company and in accordance with its Code of Conduct at all times during my relationship with the Company.
9. I understand that violation of this Agreement may result in disciplinary action, up to and including termination of employment, suspension and loss of privileges, and/or termination of authorization to work within the Company, in accordance with the Company's policies.
10. I will only access or use systems or devices I am officially authorized to access. And will not demonstrate the operation or function of systems or devices to unauthorized individuals.

11. I understand that I should have no expectation of privacy when using Company information systems. The Company may log, access, review, and otherwise utilize information stored on or passing through its systems, including e-mail, in order to manage systems and enforce security.
12. I will practice good workstation security measures such as locking up diskettes when not in use, using screen savers with activated passwords appropriately, and position screens away from public view.
13. I will practice secure electronic communications by transmitting Confidential Information only to authorized entities, in accordance with approved security standards.
14. I will:
  - a. Use only my assigned User-ID and password
  - b. Use only approved licensed software (software approved by RA IT Staff if using property owned by RA).
  - c. Use a personal PC with virus protection software.
15. I will never:
  - a. Share/disclose user-IDs, passwords to anyone (except where IT administration of user accounts requires interaction).
  - b. Use tools or techniques to break/exploit security measures.
  - c. Connect to unauthorized networks through systems or devices.
16. I will notify my manager, or appropriate Information Services person if my password has been seen, disclosed, or otherwise compromised, and will report activity that violates this agreement, privacy and security policies, or any other incident that could have any adverse impact on Confidential Information.

The following statements apply to physicians using Company systems containing patient identifiable health information:

17. I will only access software systems to review patient records when I have that patient's consent to do so or functioning by guidelines set forth under 45 CFR 164.502(b) for the **minimum necessary standard**. By accessing a patient's record, I am affirmatively representing to the Company at the time of each access that I have the requisite patient consent to do so, and the Company may rely on that representation in granting such access to me.
18. I will insure that only appropriate personnel in my office will access the Company software systems and Confidential Information and I will annually train such personnel on issues related to patient confidentiality and access.
19. I will accept full responsibility for the actions of my employees who may access the Company software systems and Confidential Information.

**Signing this document, I acknowledge that I have read this agreement and I agree to comply with all the terms and conditions stated above.**

**Printed Name**

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**Signature**

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**Facility Name**

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**Date**

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## IT Use Only

**By signing this request, I am stating that I have reviewed the above information for completeness and it is accurate to the best of my knowledge. Also I have reviewed the Information Security Agreement and verified that it has been completely filled out and signed. Also I verify this request and authorize its processing.**

Manager's Signature \_\_\_\_\_ Date \_\_\_\_\_

Manager's Printed Name \_\_\_\_\_ Department \_\_\_\_\_

### Role To be Granted

Referring Doctor – Full Web \_\_\_\_\_ Referring Doctor – Web Access \_\_\_\_\_ Technologist \_\_\_\_\_ Other \_\_\_\_\_

Username \_\_\_\_\_ Password \_\_\_\_\_